



CLAIMS MAILING ADDRESS  
ATTENTION: Health Special Risk, Inc.

- 1. PLEASE FULLY COMPLETE THIS FORM
2. ATTACH REQUIRED DOCUMENTATION
3. MAIL TO HSR

E-MAIL: StarrTravelClaims@hsri.com

HSR Plaza II
4100 Medical Parkway
Carrollton, Texas 75007
972-512-5600, Fax 972-512-5820
Toll Free: 866-345-0975

Policy Name:

Policy Number:

BAGGAGE DELAY/ LOST BAGGAGE/ DAMAGED BAGGAGE/ STOLEN BAGGAGE FORM

SECTION 1 - INSURED

Type of Loss (check one): [ ] Baggage Delay [ ] Lost Baggage [ ] Damaged Baggage [ ] Stolen Baggage

Claimant's Name (Insured): \_\_\_\_\_

Starr Policy #: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Home Address: \_\_\_\_\_

Phone #: \_\_\_\_\_ Email Address: \_\_\_\_\_

SECTION 2 - TRIP

Date of Initial Trip Deposit: \_\_\_/\_\_\_/\_\_\_ Scheduled Departure Date: \_\_\_/\_\_\_/\_\_\_ Scheduled Return Date: \_\_\_/\_\_\_/\_\_\_

Scheduled Departure Location: \_\_\_\_\_ Scheduled Return Location: \_\_\_\_\_

Travel Agency \_\_\_\_\_ Agent's Name \_\_\_\_\_

Address \_\_\_\_\_ Telephone (\_\_\_\_\_) \_\_\_\_\_

Cruise Line/Tour Operator \_\_\_\_\_ Booking Reservation No. \_\_\_\_\_

Address \_\_\_\_\_ Telephone (\_\_\_\_\_) \_\_\_\_\_

SECTION 3 - PROOF OF LOSS

Baggage was: [ ] Lost [ ] Damaged [ ] Stolen

Date Baggage was Lost/ Damaged/ Stolen/ Delayed: \_\_\_/\_\_\_/\_\_\_ Time Loss Occurred: \_\_\_\_\_

Place Where Loss Occurred: \_\_\_\_\_

If Delayed, Where Was Baggage Delivered: \_\_\_\_\_

Did You Purchase Essential Items Because of a Baggage Delay? [ ] Yes [ ] No (If Yes, Attach Receipts or Bills)

Describe in Detail how the Loss or Delay Occurred: \_\_\_\_\_

Did the Loss or Delay Occur While the Items Were Checked as Luggage or Under the Care of a Common Carrier?

[ ] Yes [ ] No If Yes, Please Provide the Name and Phone Number of the Carrier and Attach your Passenger Ticket, Copy of the Report Filed with the Common Carrier and Carrier's Response to your Loss.

Name of Carrier: \_\_\_\_\_ Phone #: \_\_\_\_\_

(If Airline, include Flight #): \_\_\_\_\_

If No, Please Attach a Copy of the Report you Filed with the Police/ Hotel/ Tour Operator.

**SECTION 4 - ITEMIZATION FORM**

**FILL OUT COMPLETELY, AND LIST ALL SPECIFIC ITEMS DAMAGED OR STOLEN**

**ATTACH ORIGINAL RECEIPTS FOR ANY STOLEN/ LOST ITEMS AND REPAIR ESTIMATES FOR ANY DAMAGED ITEMS**

NO	ITEM/DESCRIPTION	QUANTITY	*STOLEN ITEMS* PRICE	*DAMAGED ITEMS* REPAIR PRICE
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				

**SECTION 5 - AUTHORIZATION**

Any person who knowingly and with intent to defraud any insurance company or other persons, for example by filing a statement of claim which contains any materially false, incomplete or misleading information, is committing a fraudulent insurance act, and is therefore subject to criminal prosecution and civil penalties.

I have read the foregoing and the answers provided are true and complete to the best of my knowledge.

Claimant's Signature \_\_\_\_\_ Date \_\_\_\_\_

**By entering your name above, you are signing this claim form electronically. You agree your electronic signature is the legal equivalent of your manual/handwritten signature on this claim form.**

## **HOW TO FILE A CLAIM**

Listed below are important instructions and comments about filing a claim.

- Completed and signed Claim Form
- Copy of E-Ticket receipt or passenger ticket
- Report from common carrier confirming notice to common carrier of baggage delay including date and length of the delay incident, reason for the delay and flight information.
- Statement from travel supplier and/or common carrier advising amount of any reimbursements for any/or additional expenses incurred related to baggage lost, delayed, or stolen
- Copy of trip itinerary
- Completed Itemization Form
- Original receipts for any lost or stolen items and repair estimates for any damaged items
- Copy of report filed with common carrier, hotel, police, etc.

If you have any questions, please contact Customer Service at (866) 345-0975. They are available from 8:00 a.m. thru 6:00 p.m. Central time, Monday – Friday. You may also forward any documents by fax to (972) 512-5820, or by E-Mail to [StarrTravelClaims@hsri.com](mailto:StarrTravelClaims@hsri.com).

***Health Special Risk, Inc.***  
4100 Medical Parkway  
Carrollton, TX 75007

## FRAUD STATEMENTS

### FOR RESIDENTS OF ALL STATES OTHER THAN THOSE LISTED BELOW:

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Alaska and Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false, incomplete or misleading information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and may be prosecuted under state law.

**Arizona:** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**Arkansas, Louisiana, Maryland, West Virginia & Rhode Island: Warning:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**California:** For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**Connecticut:** This form must be completed in its entirety. Any person who intentionally misrepresents or intentionally fails to disclose any material fact related to a claimed injury may be guilty of a felony.

**Delaware, Idaho, Indiana:** Any person who knowingly, and with intent to injure, defraud, or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

**District of Columbia: Warning:** It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida: WARNING :** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Hawaii:** For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

**Georgia:** Any natural person who knowingly or willfully

1) Makes or aids in the making of any false or fraudulent statement or representation of any material fact or thing:

a) In any written statement;

b) In the filing of a claim; or

c) In the receiving of money for an application for a policy of insurance for the purpose of procuring or attempting to procure the payment of any false or fraudulent claim or other benefit by an insurer;

2) Receives money for the purpose of purchasing insurance and converts such money to such persons own benefit;

3) Issues fake or counterfeit insurance policies, certificates of insurance, insurance identification cards, or insurance binders; or

4) Makes any false or fraudulent representation as to the death or disability of a policy or certificate holder in any written statement for the purpose of fraudulently obtaining money or benefit from an insurer commits the crime of insurance fraud.

**Maine:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, or a denial of insurance benefits.

**Michigan, North Dakota, South Dakota:** Any person who knowingly and with intent to defraud any insurance company or another person files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and subjects the person to criminal and civil penalties.

**Minnesota:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**Nevada:** Any person who knowingly files a statement of claim containing any misrepresentation or any false, incomplete or misleading information may be guilty of a criminal act punishable under state or federal law, or both, and may be subject to civil penalties.

**New Hampshire:** Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New Mexico and Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**New York:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Ohio:** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma: WARNING:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Oregon: Warning:** Any person who knowingly, and with intent to defraud any insurance company or other persons files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto, may be subject to prosecution for insurance fraud.

**Tennessee, Virginia, Washington:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purposes of defrauding the company or other person. Penalties may include imprisonment, fines and denial of insurance benefits.

**Texas:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.